# DERIVATIONS WHICH ARE INNER AS COMPLETELY BOUNDED MAPS 

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#### Abstract

We consider derivations in the image of the canonical contraction $\theta_{A}$ from the Haagerup tensor product of a $C^{*}$-algebra $A$ with itself to the space of completely bounded maps on $A$. We show that such derivations are necessarily inner if $A$ is prime or if $A$ is central. We also provide an example of a $C^{*}$-algebra which has an outer derivation implemented by an elementary operator.


## 1. Introduction

Let $A$ be a $C^{*}$-algebra and let $\operatorname{ICB}(A)$ be the space of all completely bounded maps $T: A \rightarrow A$ such that $T(J) \subseteq J$, for every closed two-sided ideal $J$ of $A$. If $A \otimes_{h} A$ denotes the Haagerup tensor product of $A$ with itself, there is a canonical contraction $\theta_{A}: A \otimes_{h} A \rightarrow \operatorname{ICB}(A)$ given on elementary tensors $a \otimes b \in A \otimes A$ by

$$
\theta_{A}(a \otimes b)(x):=a x b, \quad \text { for all } x \in A
$$

Mathieu showed that $\theta_{A}$ is isometric if and only if $A$ is a prime $C^{*}$-algebra (see [3, 5.4.11]). If $A$ is not prime then $\theta_{A}$ is not even injective, and then it is natural to consider the central Haagerup tensor product $A \otimes_{Z, h} A$, and the induced contraction $\theta_{A}^{Z}: A \otimes_{Z, h} A \rightarrow \operatorname{ICB}(A)$ (see [22], [8] and [7] for the further details and results in this subject).

Since every derivation on a $C^{*}$-algebra $A$ is an operator in $\operatorname{ICB}(A)$, it is natural to study how large can the set $\operatorname{Der}(A) \cap \operatorname{Im} \theta_{A}$ be (where $\operatorname{Der}(A)$ denotes the space of all derivations on $A$ and $\operatorname{Im} \theta_{A}$ denotes the image of $\theta_{A}$ ). To ensure that at least all the inner derivations on $A$ are in $\operatorname{Im} \theta_{A}$ (A is not assumed to be unital), we shall require that $A$ is quasicentral (see section 3 ). In this paper we shall be mainly interested in the question when is the set $\operatorname{Der}(A) \cap \operatorname{Im} \theta_{A}$ as small as possible, and hence (in the quasicentral case) equal to the set $\operatorname{Inn}(A)$ of all inner derivations on $A$. This is certainly true for all von Neumann algebras (since by the Kadison-Sakai theorem [20, 4.1.6], every derivation on a von Neumann algebra is inner). As we shall see, this property is also satisfied for the class of all unital prime $C^{*}$-algebras and for the class of all central $C^{*}$-algebras. We also conjecture that this property holds for the larger class of

[^0]all quasicentral $C^{*}$-algebras in which every Glimm ideal is primal, but we were not able to prove this.

The paper is organized as follows. In section 3 we provide some basic facts about quasicentral and central $C^{*}$-algebras.

In Section 4, we concentrate on prime $C^{*}$-algebras. We show that every derivation $\delta \in \operatorname{Im} \theta_{A}$ on a unital prime $C^{*}$-algebra $A$ is necessarily inner in $A$. If a prime $C^{*}$ algebra $A$ is non-unital (and hence non-quasicentral) we show that the only derivation $\delta \in \operatorname{Im} \theta_{A}$ is in fact the zero-derivation.

In Section 5, we concentrate on $C^{*}$-algebras with Hausdorff primitive spectrum. We show that every derivation $\delta \in \operatorname{Im} \theta_{A}$ is smooth (see Definition 5.1) and hence inner in its multiplier algebra $M(A)$. Moreover, if $A$ is central, we prove that every derivation $\delta \in \operatorname{Im} \theta_{A}$ is in fact inner in $A$. We also show that a quasicentral $C^{*}$-algebra $A$ is central if and only if every inner derivation on $A$ is smooth.

In Section 6, we give an example of a unital separable 2 -subhomogeneous $C^{*}$ algebra $A$ for which the space of elementary operators $\mathrm{E}(A)$ is a (cb-)closed subspace of $\operatorname{ICB}(A)$ (and hence $\operatorname{Im} \theta_{A}=\mathrm{E}(A)$ ), but for which the space of inner derivations is not closed in $\operatorname{Der}(A)$. It follows that such $C^{*}$-algebra must have an outer derivation which is implemented by an elementary operator.

## 2. Notation and Preliminaries

Through this paper $A$ will denote a $C^{*}$-algebra, $A_{+}$the positive part and $A_{h}$ the self-adjoint part of $A$. By $Z(A)$ we denote the center of $A$. By an ideal of $A$ we shall always mean a closed two-sided ideal. The set of all ideals of $A$ is denoted by $\operatorname{Id}(A)$. By $\hat{A}$ we shall denote the spectrum of $A$ (i.e. the set of all equivalence classes of irreducible representations of $A$ ) and by $\operatorname{Prim}(A)$ the primitive spectrum of $A$ (i.e. the set of all primitive ideals of $A$ ), equipped with the Jacobson topology. By $M(A)$ we denote the multiplier algebra of $A$ and by $\tilde{A}$ we denote the minimal unitization of $A$.

We now recall the definition of the complete regularization of $\operatorname{Prim}(A)$ (see [6] for further details). For $P, Q \in \operatorname{Prim}(A)$ let

$$
\begin{equation*}
P \approx Q \text { if } f(P)=f(Q), \quad \text { for all } f \in C_{b}(\operatorname{Prim}(A)) \tag{2.1}
\end{equation*}
$$

Then $\approx$ is an equivalence relation on $\operatorname{Prim}(A)$ and the equivalence classes are closed subsets of $\operatorname{Prim}(A)$. It follows that there is one-to-one correspondence between the quotient set $\operatorname{Prim}(A) / \approx$ and the set of ideals of $A$ given by

$$
[P]_{\approx} \leftrightarrow \bigcap[P]_{\approx} \quad(P \in \operatorname{Prim}(A))
$$

where $[P] \approx$ denotes the equivalence class of $P$. The set of ideals obtained in this way is denoted by Glimm $(A)$, and its elements are called Glimm ideals of $A$. The quotient $\operatorname{map} \phi_{A}: \operatorname{Prim}(A) \rightarrow \operatorname{Glimm}(A)$ is known as the complete regularization map.

For $f \in C_{b}(\operatorname{Prim}(A))$ let $f_{\approx}: \operatorname{Glimm}(A) \rightarrow \mathbb{C}$ be a (bounded) function defined by $f_{\approx}(G):=f(P)$, where $P \in \operatorname{Prim}(A / G)$ (of course, $f_{\approx}$ is well defined).

There are two natural topologies on $\operatorname{Glimm}(A)$ :
— the quotient topology $\tau_{q}$, for which the space $\left(\operatorname{Glimm}(A), \tau_{q}\right)$ is Hausdorff;

- the completely regular topology $\tau_{c r}$, which is the weakest topology for which all the functions $f \approx\left(f \in C_{b}(\operatorname{Prim}(A))\right.$ are continuous. Of course, $\left(\operatorname{Glimm}(A), \tau_{c r}\right)$ is a Tychonoff space.

Note that $\tau_{q}$ is stronger than $\tau_{c r}$ and that

$$
\begin{aligned}
C_{b}(\operatorname{Glimm}(A)) & :=C_{b}\left(\operatorname{Glimm}(A), \tau_{q}\right)=C_{b}\left(\operatorname{Glimm}(A), \tau_{c r}\right) \\
& =\left\{f_{\approx}: f \in C_{b}(\operatorname{Prim}(A))\right\}
\end{aligned}
$$

In many cases we have $\tau_{q}=\tau_{c r}$ (for example, if $A$ is unital or if $\phi_{A}$ is $\tau_{q}$-open or $\tau_{c r}$-open, see [6]). We also note that if $A$ is unital, then by [6] for $P, Q \in \operatorname{Prim}(A)$

$$
\begin{equation*}
P \approx Q \quad \Leftrightarrow \quad P \cap Z(A)=Q \cap Z(A) \tag{2.2}
\end{equation*}
$$

and

$$
\begin{equation*}
\operatorname{Glimm}(A)=\{J A: J \in \operatorname{Max}(Z(A))\} \tag{2.3}
\end{equation*}
$$

where $\operatorname{Max}(Z(A))$ denotes the maximal ideal space of $Z(A)$ (for $J \in \operatorname{Max}(Z(A))$, $J A$ is closed ideal by Cohen's factorization theorem [10, A.6.2]).

A derivation on a $C^{*}$-algebra $A$ is a linear map $\delta: A \rightarrow A$ satisfying the Leibniz rule

$$
\begin{equation*}
\delta(x y)=\delta(x) y+x \delta(y), \quad \text { for all } x, y \in A \tag{2.4}
\end{equation*}
$$

The inner derivation implemented by the element $a \in A$ is a map $\delta_{a}: A \rightarrow A$, given by

$$
\delta_{a}(x):=a x-x a, \quad \text { for all } x \in A
$$

If a derivation $\delta \in \operatorname{Der}(A)$ is not inner, we say that $\delta$ is outer. By $\operatorname{Der}(A)$ and $\operatorname{Inn}(A)$ we denote, respectively, the set of all derivations on $A$ and the set of all inner derivations on $A$. It is well known that $\operatorname{Der}(A) \subseteq \operatorname{ICB}(A)$, and that for $\delta \in \operatorname{Der}(A)$ we have

$$
\|\delta\|_{c b}=\|\delta\|=\sup \left\{\left\|\delta_{P}\right\|: P \in \operatorname{Prim}(A)\right\}
$$

where $\delta_{J}(J \in \operatorname{Id}(A))$ denotes the induced derivation on $A / J$;

$$
\delta_{J}(x+J)=\delta(x)+J \quad(x \in A)
$$

When $A$ is a primitive and unital $C^{*}$-algebra, $a \in A$, and $\lambda(a)$ the nearest scalar to $a$ (i.e. $\|a-\lambda(a)\|=d(a, \mathbb{C})$ ), by Stampfli's formula [3, 4.1.17] we have

$$
\begin{equation*}
\left\|\delta_{a}\right\|_{c b}=\left\|\delta_{a}\right\|=2\|a-\lambda(a)\| . \tag{2.5}
\end{equation*}
$$

## 3. Quasicentral and central $C^{*}$-algebras

DEfinition 3.1. [12, Def. 1] A $C^{*}$-algebra $A$ is said to be quasicentral if no primitive ideal of $A$ contains $Z(A)$ (or equivalently, if no Glimm ideal of $A$ contains $Z(A)$ ).

The next proposition gives a useful characterization of quasicentral $C^{*}$-algebras:

Proposition 3.2. Let $A$ be a $C^{*}$-algebra. The following conditions are equivalent:
(i) A is quasicentral;
(ii) A has a central approximate unit (that is, there exists an approximate unit ( $e_{\alpha}$ ) of $A$ such that $e_{\alpha} \in Z(A)$ for each $\alpha$ );
(iii) $A=Z(A) A$;
(iv) $A$ is unital or $A \in \operatorname{Glimm}(\tilde{A})$.

Proof. If $A$ is unital, we have nothing to prove, so assume that $A$ is non-unital.
(i) $\Leftrightarrow$ (ii). This follows from [4, Thm. 1].
(ii) $\Rightarrow$ (iii). This follows directly from Cohen's factorization theorem [10, A.6.2], since $A$ is a nondegenerate Banach $Z(A)$-module.
(iii) $\Rightarrow$ (iv). Since $A$ is non-unital, the equality $Z(A) A=A$ implies that $Z(A) \neq$ $\{0\}$, so $Z(A)$ is a maximal ideal of $Z(\tilde{A})$ and $Z(A) \tilde{A}=A$. By (2.3) $A \in \operatorname{Glimm}(\tilde{A})$.
(iv) $\Rightarrow$ (i). Suppose that $A$ is non-quasicentral. If $Z(A)=\{0\}$, then $Z(\tilde{A})=\mathbb{C} 1$. It follows that $\operatorname{Glimm}(\tilde{A})=\{0\}$, so $A \notin \operatorname{Glimm}(\tilde{A})$. If $Z(A) \neq\{0\}$, then $Z(A)$ is a maximal ideal of $Z(\tilde{A})$. Since $A$ is non-quasicentral, there exists $P \in \operatorname{Prim}(A)$ such that $Z(A) \subseteq P$. Then $P \in \operatorname{Prim}(\tilde{A})$, and since $A$ is a maximal (primitive) ideal of $\tilde{A}$ and $Z(A) \subseteq A$ (trivially), (2.2) implies that $P \approx A$ in $\tilde{A}$. Hence,

$$
\bigcap[A] \approx \subseteq P \varsubsetneqq A,
$$

so $A \notin \operatorname{Glimm}(A)$.

Lemma 3.3. Let $A$ be a quasicentral $C^{*}$-algebra. Then $\operatorname{Inn}(A) \subseteq \operatorname{Im} \theta_{A}$.

Proof. By Proposition 3.2, each $a \in A$ can be written in the form $a=z b$, for some $z \in Z(A)$ and $b \in A$. It follows that $\delta_{a}=\theta_{A}(z \otimes b-b \otimes z)$.

Question 3.4. If $A$ is a $C^{*}$-algebra with the property that $\operatorname{Inn}(A) \subseteq \operatorname{Im} \theta_{A}$, is $A$ necessarily quasicentral?

Let $A$ be a $C^{*}$-algebra. By Dauns-Hofmann theorem [19, A.34], there exists an isomorphism $\Psi_{A}: Z(M(A)) \rightarrow C_{b}(\operatorname{Prim}(A))$ such that

$$
z a+P=\Psi_{A}(z)(P)(a+P), \quad \text { for all } z \in Z(M(A)), a \in A \text { and } P \in \operatorname{Prim}(A)
$$

Since the norm functions $P \mapsto\|a+P\|(a \in A)$, $\operatorname{Prim}(A) \rightarrow \mathbb{R}_{+}$vanish at infinity (see [18, 4.4.4]), we have $\Psi_{A}(Z(A)) \subseteq C_{0}(\operatorname{Prim}(A))$. If $A$ is quasicentral then it follows from [11, Prop. 1] (see also [4]) that

$$
\begin{equation*}
\Psi_{A}(Z(A))=C_{0}(\operatorname{Prim}(A)) \tag{3.1}
\end{equation*}
$$

Using (3.1) it is easy to prove the following fact:
Proposition 3.5. Let $A$ be a quasicentral $C^{*}$-algebra. The following conditions are equivalent:
(i) A is unital;
(ii) $\operatorname{Prim}(A)$ is compact.

Proof. Implication (i) $\Rightarrow$ (ii) follows from [13, 3.1.8].
(ii) $\Rightarrow$ (i). If $\operatorname{Prim}(A)$ is compact, then by (3.1) we have $Z(A) \cong C_{0}(\operatorname{Prim}(A))=$ $C(\operatorname{Prim}(A))$. Hence, $Z(A)$ is unital. By Proposition 3.2 (iii) it follows that the unit of $Z(A)$ must also be the unit of $A$.

REMARK 3.6. If $A$ is a quasicentral $C^{*}$-algebra, it follows that for each $P \in$ $\operatorname{Prim}(A)$ there exists a positive element $z_{P} \in Z(A)_{+}$such that $\left\|z_{P}\right\|=1$ and $\Psi_{A}\left(z_{P}\right)(P)$ $=1$. Hence, each primitive quotient $A / P$ is unital with the unit $z_{P}+P$. Moreover, using the Gelfand transform of $Z(A)$, it can be easily seen (like in the proof of [4, Thm. 5]) that for each compact subset $K \subseteq \operatorname{Prim}(A)$ there exists $z \in Z(A)_{+}$such that $\|z\|=1$ and $\Psi_{A}(z)(P)=1$, for each $P \in K$.

Lemma 3.7. Let $A$ be a quasicentral $C^{*}$-algebra and let $P, Q \in \operatorname{Prim}(A)$. The following conditions are equivalent:
(i) $P \approx Q$ (in the sense of (2.1));
(ii) $f(P)=f(Q)$, for all $f \in C_{0}(\operatorname{Prim}(A))$;
(iii) $P \cap Z(A)=Q \cap Z(A)$.

Proof. Implications (i) $\Rightarrow$ (ii) and (i) $\Rightarrow$ (iii) follow immediately.
$($ ii $) \Rightarrow(\mathrm{i})$. Let $g \in C_{b}(\operatorname{Prim}(A))$ and let $f:=\Psi_{A}\left(z_{P}\right)$, where $z_{P} \in Z(A)_{+}$is as in Remark 3.6. Then $f \in C_{0}(\operatorname{Prim}(A))$ and $f(P)=1$. By the assumption, we have $f(Q)=1$ and $(f g)(P)=(f g)(Q)$ (since $\left.f g \in C_{0}(\operatorname{Prim}(A))\right)$. Hence

$$
g(P)=f(P) g(P)=(f g)(P)=(f g)(Q)=f(Q) g(Q)=g(Q)
$$

(iii) $\Rightarrow$ (ii). Let $f \in C_{0}(\operatorname{Prim}(A))$. By (3.1) there exists $z \in Z(A)$ such that $\Psi_{A}(z)=$ $f$. Let $z_{P}, z_{Q} \in Z(A)_{+}$be as in Remark 3.6, and let $u:=\max \left\{z_{P}, z_{Q}\right\}$. Then for $v:=$ $z-f(P) u$ we have $v \in P \cap Z(A)=Q \cap Z(A)$, and so

$$
0=\Psi_{A}(v)(Q)=f(Q)-f(P)
$$

If $A$ is unital, it follows from [6] that $\tau_{q}=\tau_{c r}$ and that $\operatorname{Glimm}(A)$ is a compact Hausdorff space. Also, the map $\zeta_{A}: G \mapsto G \cap Z(A)$, from $\operatorname{Glimm}(A)$ onto $\operatorname{Max}(Z(A))$ is a homeomorphism with the inverse $\zeta_{A}^{-1}(J)=J A(J \in \operatorname{Max}(Z(A)))$. The next proposition gives a generalization of this result for quasicentral $C^{*}$-algebras.

Proposition 3.8. Let A be a quasicentral $C^{*}$-algebra. Then $\tau_{q}=\tau_{c r}$, $\operatorname{Glimm}(A)$ is a locally compact Hausdorff space and the map

$$
\zeta_{A}: \operatorname{Glimm}(A) \rightarrow \operatorname{Max}(Z(A)), \quad \zeta_{A}: G \mapsto G \cap Z(A)
$$

is a homeomorphism with the inverse $\zeta_{A}^{-1}(J)=J A(J \in \operatorname{Max}(Z(A)))$.
Proof. Let $G \in \operatorname{Glimm}(A)$ be fixed. Since $A$ is quasicentral, there exists $z \in$ $Z(A)_{+}$such that $\|z+G\|>0$. By Dauns-Hofmann theorem, $P \mapsto\|z+P\|=\Psi_{A}(z)(P)$ is a continuous function on $\operatorname{Prim}(A)$. Let $P \in \operatorname{Prim}(A / G)$. If $Q \in \operatorname{Prim}(A / G)$, then $Q \approx P$, so $\|z+Q\|=\|z+P\|$. It follows that

$$
\|z+G\|=\sup \{\|z+Q\|: Q \in \operatorname{Prim}(A / G)\}=\|z+P\|
$$

Hence, the function $H \mapsto\|z+H\|(H \in \operatorname{Glimm}(A))$ coincides with the function $\Psi_{A}(z) \approx$. Let

$$
\mathscr{U}:=\left\{H \in \operatorname{Glimm}(A):\|z+H\| \geqslant \frac{1}{2}\|z+G\|\right\}
$$

We claim that $\mathscr{U}$ is a $\tau_{q}$-compact neighborhood of $G$ in $\operatorname{Glimm}(A)$. Indeed, since $[H \mapsto\|z+H\|] \in C_{b}(\operatorname{Glimm}(A)), \mathscr{U}$ is a $\tau_{q}$-neighborhood of $G$. To show that $\mathscr{U}$ is $\tau_{q}$-compact, note that $\mathscr{U}=\phi_{A}(\mathscr{O})$, where

$$
\mathscr{O}:=\left\{P \in \operatorname{Prim}(A):\|z+P\| \geqslant \frac{1}{2}\|z+G\|\right\}
$$

is a compact subset of $\operatorname{Prim}(A)$ (by (3.1)). It follows that $\left(\operatorname{Glimm}(A), \tau_{q}\right)$ is locally compact Hausdorff space, and hence $\tau_{q}$ coincides with the weak topology induced by $C_{0}\left(\operatorname{Glimm}(A), \tau_{q}\right) \subseteq C_{b}(\operatorname{Glimm}(A))$. Thus, $\tau_{q}=\tau_{c r}$.

We now prove that $\zeta_{A}$ is a homeomorphism. Since each irreducible representation of $Z(A)$ can be lifted to the irreducible representation of $A$ (see [9, II.6.4.11]), $\zeta_{A}$ is surjective. That $\zeta_{A}$ is also injective follows from Lemma 3.7 (iii). Since the topology of (the locally compact Hausdorff space) Glimm $(A)$ coincides with the weak topology induced by $C_{0}(\operatorname{Glimm}(A))_{+}$and since

$$
C_{0}(\operatorname{Glimm}(A))_{+}=\left\{f_{\approx}: f \in C_{0}(\operatorname{Prim}(A))_{+}\right\}=\left\{\Psi_{A}(z)_{\approx}: z \in Z(A)_{+}\right\}
$$

for a net $\left(G_{\alpha}\right)$ in $\operatorname{Glimm}(A)$ and $G \in \operatorname{Glimm}(A)$ we have

$$
\begin{aligned}
G_{\alpha} \rightarrow G & \Longleftrightarrow \Psi_{A}(z)_{\approx\left(G_{\alpha}\right) \rightarrow \Psi_{A}(z)_{\approx}(G), \text { for all } z \in Z(A)_{+}} \\
& \Longleftrightarrow\left\|z+G_{\alpha}\right\| \rightarrow\|z+G\|, \text { for all } z \in Z(A)_{+} \\
& \Longleftrightarrow\left\|z+G_{\alpha} \cap Z(A)\right\| \rightarrow\|z+G \cap Z(A)\|, \text { for all } z \in Z(A)_{+} \\
& \Longleftrightarrow G_{\alpha} \cap Z(A) \rightarrow G \cap Z(A) .
\end{aligned}
$$

It follows that $\zeta_{A}$ is a homeomorphism.
Finally, if $J \in \operatorname{Max}(Z(A))$, note that $J A$ is a proper ideal of $A$ (which is closed by Cohen's factorization theorem) and $J A \cap Z(A)=J$. Then for $P \in \operatorname{Prim}(A)$ we have $P \cap Z(A)=J$ if and only if $J A \subseteq P$. Hence, $J A \in \operatorname{Glimm}(A)$ and $\zeta_{A}^{-1}(J)=J A$.

Remark 3.9. If $A$ is a non-unital quasicentral $C^{*}$-algebra, then by Proposition 3.5 $\operatorname{Prim}(A)$ and (hence) $\operatorname{Glimm}(A)$ are non-compact spaces. For $J \in \operatorname{Id}(A)$ let $J_{\sim}$ be the unique ideal of $\tilde{A}$ such that $A \cap J_{\sim}=J$. By Proposition 3.2 (iv) and Proposition 3.8 it follows that the map $G \mapsto G_{\sim}$ is a homeomorphism from $\operatorname{Glimm}(A)$ onto its image $\operatorname{Glimm}(\tilde{A}) \backslash\{A\}$ in $\operatorname{Glimm}(\tilde{A})$. Since $\tilde{A}$ is unital, $\operatorname{Glimm}(\tilde{A})$ is a compact Hausdorff space, and hence $\operatorname{Glimm}(\tilde{A})$ is the Alexandroff compactification of $\operatorname{Glimm}(A)$. Since $\zeta_{\tilde{A}}(A)=Z(A)$, we have the following commutative diagram:

where the vertical maps denote the canonical embeddings.
Definition 3.10. [15, §9] A $C^{*}$-algebra $A$ is said to be central if it satisfies the following two conditions:
(i) $A$ is quasicentral;
(ii) If $P, Q \in \operatorname{Prim}(A)$ and $P \cap Z(A)=Q \cap Z(A)$, then $P=Q$.

REMARK 3.11. By [11, Prop. 3] (see also [15, 9.1]) a quasicentral $C^{*}$-algebra $A$ is central if and only if $\operatorname{Prim}(A)$ is Hausdorff. Note that this fact follows immediately from Lemma 3.7, since a locally compact space Prim $(A)$ is Hausdorff if and only $C_{0}(\operatorname{Prim}(A))$ is a separating family for $\operatorname{Prim}(A)$. In this case $\operatorname{Glimm}(A)=\operatorname{Prim}(A)$, so by Proposition $3.8 \zeta_{A}: P \mapsto P \cap Z(A)$ is a homeomorphism from $\operatorname{Prim}(A)$ onto $\operatorname{Max}(Z(A))$.

The proof of the next fact can be found in [11, Prop. 3], but let us nevertheless present the short argument for completeness.

Proposition 3.12. Let $A$ be a $C^{*}$-algebra. Then $A$ is central if and only if $\tilde{A}$ is central.

Proof. If $A$ is unital, we have nothing to prove, so assume that $A$ is non-unital.
Suppose that $A$ is central and let $P, Q \in \operatorname{Prim}(\tilde{A})$ such that $P \neq Q$. Then $P \cap A$ and $Q \cap A$ are distinct elements of $\operatorname{Prim}(A) \cup\{A\}$. Since $A$ is central, it follows that they have distinct intersection with $Z(A) \subseteq Z(\tilde{A})$.

Conversely, suppose that $A$ is central. By Remark 3.11 $\operatorname{Prim}(\tilde{A})$ is Hausdorff. Then $\operatorname{Glimm}(\tilde{A})=\operatorname{Prim}(\tilde{A})$, so $A \in \operatorname{Glimm}(\tilde{A})$. By Proposition $3.2 A$ is quasicentral. Since $\operatorname{Prim}(A)$ is homoeomorphic to the (open) subset $\operatorname{Prim}(\tilde{A}) \backslash\{A\}$ of $\operatorname{Prim}(\tilde{A})$, $\operatorname{Prim}(A)$ is also Hausdorff. By Remark $3.11 A$ is central.

## 4. Derivations in $\operatorname{Im} \theta_{A}$ on Prime $C^{*}$-algebras

Recall that a $C^{*}$-algebra $A$ is called prime if the zero ideal $\{0\}$ is a prime ideal of $A$. Since by $\left[3,1.2 .47\right.$ ] the center $Z(A)$ of a prime $C^{*}$-algebra $A$ is either zero (if $A$ is non-unital) or isomorphic to $\mathbb{C}$ (if $A$ is unital), it follows from Proposition 3.5 that $A$ is unital if and only if it is quasicentral.

REMARK 4.1. Mathieu showed that the canonical contraction $\theta_{A}$ is an isometry if and only if $A$ is prime $C^{*}$-algebra (see [3,5.4.11]). Since by [3,1.1.7] $A$ is prime if and only if $M(A)$ is prime, it follows (using the Kaplansky's density theorem) that in this case the map

$$
\Theta_{A}: M(A) \otimes_{h} M(A) \rightarrow \operatorname{ICB}(A), \quad \Theta_{A}(t):=\left.\theta_{M(A)}(t)\right|_{A}
$$

is also an isometry.
Recall from [21,3.2] that a subset $\left\{a_{n}\right\}$ of a $C^{*}$-algebra $A$ such that the series $\sum_{n=1}^{\infty} a_{n}^{*} a_{n}$ is norm convergent is said to be strongly independent if whenever $\left(\alpha_{n}\right) \in \ell^{2}$ is a square summable sequence of complex numbers such that $\sum_{n=1}^{\infty} \alpha_{n} a_{n}=0$, we have $\alpha_{n}=0$, for all $n \in \mathbb{N}$.

The next lemma is a combination of [10, 1.5.6], [21, 4.1] and [2, 2.3].
Lemma 4.2. Let A be a $C^{*}$-algebra.
(i) Every tensor $t \in A \otimes_{h} A$ has a representation as a convergent series $t=\sum_{n=1}^{\infty} a_{n} \otimes$ $b_{n}$, where $\left(a_{n}\right)$ and $\left(b_{n}\right)$ are sequences of $A$ such that the series $\sum_{n=1}^{\infty} a_{n} a_{n}^{*}$ and $\sum_{n=1}^{\infty} b_{n}^{*} b_{n}$ are norm convergent. Moreover, $\left\{b_{n}\right\}$ can be chosen to be strongly independent.
(ii) If $t=\sum_{n=1}^{\infty} a_{n} \otimes b_{n}$ is a representation of $t$ as above, with $\left\{b_{n}\right\}$ strongly independent, then $t=0$ if and only if $a_{n}=0$, for all $n \in \mathbb{N}$.

THEOREM 4.3. Let $A$ be a prime $C^{*}$-algebra. Every derivation $\delta \in \operatorname{Der}(A) \cap$ $\operatorname{Im} \theta_{A}$ is inner in $A$. If $A$ is non-unital, then $\operatorname{Der}(A) \cap \operatorname{Im} \theta_{A}=\{0\}$.

Proof. Let $\Theta_{A}$ be the map as in Remark 4.1 and let $t \in A \otimes_{h} A$ be a tensor such that $\Theta_{A}(t)=\delta$ (we assume that $A \otimes_{h} A \subseteq M(A) \otimes_{h} M(A)$, by the injectivity of the

Haagerup tensor product). Suppose that $t=\sum_{n=1}^{\infty} a_{n} \otimes b_{n}$ is a representation of $t$ as in Lemma 4.2 (i), with $\left\{b_{n}\right\}$ strongly independent. Since $\delta$ is a derivation on $A$, Leibniz rule (2.4) implies that

$$
\delta(x) y=\sum_{n=1}^{\infty}\left(a_{n} x-x a_{n}\right) y b_{n}, \quad \text { for all } x, y \in A
$$

or equivalently

$$
\begin{equation*}
\Theta_{A}(\delta(x) \otimes 1)=\Theta_{A}\left(\sum_{n=1}^{\infty}\left(a_{n} x-x a_{n}\right) \otimes b_{n}\right), \quad \text { for all } x \in A \tag{4.1}
\end{equation*}
$$

By Remark $4.1 \Theta_{A}$ is an isometry (and hence injective), so the equality (4.1) is equivalent to the equality

$$
\begin{equation*}
\delta(x) \otimes 1=\sum_{n=1}^{\infty}\left(a_{n} x-x a_{n}\right) \otimes b_{n}, \quad \text { for all } x \in A \tag{4.2}
\end{equation*}
$$

of tensors in $M(A) \otimes_{h} M(A)$. Suppose that $\delta \neq 0$. Then (4.2) implies that $A$ must be unital, so $A=M(A)$. Indeed, choose $x_{0} \in A$ such that $\delta\left(x_{0}\right) \neq 0$, and let $\varphi \in M(A)^{*}$ be an arbitrary bounded linear functional such that $\varphi\left(\delta\left(x_{0}\right)\right) \neq 0$. If we act on the equality (4.2) (for $x=x_{0}$ ) with the right slice map $R_{\varphi}$ (recall that for a $C^{*}$-algebra $B$ and $\psi \in B^{*}$, the right slice map $R_{\psi}$ is a unique bounded map $B \otimes_{h} B \rightarrow B$ given on elementary tensors by $R_{\psi}(a \otimes b)=\psi(a) b$, see [21, Section 4]), we obtain

$$
\begin{equation*}
1=\frac{1}{\varphi\left(\delta\left(x_{0}\right)\right)} \sum_{n=1}^{\infty} \varphi\left(a_{n} x_{0}-x_{0} a_{n}\right) b_{n} \tag{4.3}
\end{equation*}
$$

and hence $1 \in A$. Let

$$
\alpha_{n}:=\frac{\varphi\left(a_{n} x_{0}-x_{0} a_{n}\right)}{\varphi\left(\delta\left(x_{0}\right)\right)} \quad(n \in \mathbb{N})
$$

Since each bounded functional on a $C^{*}$-algebra is completely bounded (see [17, 3.8]), and since the series $\sum_{n=1}^{\infty}\left(a_{n} x_{0}-x_{0} a_{n}\right)\left(a_{n} x_{0}-x_{0} a_{n}\right)^{*}$ is norm convergent, we have $\left(\alpha_{n}\right) \in \ell^{2}$, and (4.3) implies that $\sum_{n=1}^{\infty} \alpha_{n} b_{n}=1$. Then it follows from (4.2) that

$$
\sum_{n=1}^{\infty}\left(\alpha_{n} \delta(x)-a_{n} x+x a_{n}\right) \otimes b_{n}=0, \quad \text { for all } x \in A
$$

and consequently, since $\left\{b_{n}\right\}$ is strongly independent, Lemma 4.2 (ii) implies that

$$
\begin{equation*}
\alpha_{n} \delta(x)=a_{n} x-x a_{n} \quad \text { for all } x \in A \text { and } n \in \mathbb{N} . \tag{4.4}
\end{equation*}
$$

Since $\sum_{n=1}^{\infty} \alpha_{n} b_{n}=1$, there is some $k \in \mathbb{N}$ such that $\alpha_{k} \neq 0$. If $a:=\frac{a_{k}}{\alpha_{k}}$, then the equality (4.4) implies that $\delta=\delta_{a} \in \operatorname{Inn}(A)$.

## 5. Derivations in $\operatorname{Im} \theta_{A}$ on $C^{*}$-algebras with Hausdorff primitive spectrum

Definition 5.1. Let $A$ be a $C^{*}$-algebra, and let $\delta$ be a derivation on $A$. We define a bounded function

$$
|\delta|: \operatorname{Prim}(A) \rightarrow \mathbb{R}_{+} \quad \text { by } \quad|\delta|(P):=\left\|\delta_{P}\right\|(P \in \operatorname{Prim}(A))
$$

By $[1,2.2]|\delta|$ is a lower semi-continuous function on $\operatorname{Prim}(A)$. If $|\delta|$ is continuous on $\operatorname{Prim}(A)$, we say that $\delta$ is smooth.

REMARK 5.2. The function $|\delta|$ is usually defined on the spectrum $\hat{A}$ of $A$, by $|\delta|([\pi]):=\left\|\delta_{\pi}\right\|([\pi] \in \hat{A})$, where $\pi \in[\pi]$, and $\delta_{\pi}$ denotes the induced derivation on $\pi(A)\left(\delta_{\pi}(\pi(a))=\pi(\delta(a))(a \in A)\right)$. In this case $\delta$ is said to be smooth if $|\delta|$, as a function on $\hat{A}$, is continuous (see [1, 2.3] or [3, 4.2.6]). Since $\left\|\delta_{\pi}\right\|=\left\|\delta_{P}\right\|$, where $P:=\operatorname{ker} \pi$, we note that this two definitions are consistent with each other.

The notion of the smooth derivation is important, since by [1, 2.4] (or [3, 4.2.7]) each smooth derivation on a $C^{*}$-algebra $A$ is inner in $M(A)$.

Let $A$ be a $C^{*}$-algebra and let $I, J \in \operatorname{Id}(A)$. If $q_{I}: A \rightarrow A / I$ and $q_{J}: A \rightarrow A / J$ denote the quotient maps, it follows from $[2,2.8]$ that the induced map $q_{I} \otimes q_{J}: A \otimes_{h}$ $A \rightarrow(A / I) \otimes_{h}(A / J)$ is also a quotient map and that

$$
\operatorname{ker}\left(q_{I} \otimes q_{J}\right)=I \otimes_{h} A+A \otimes_{h} J
$$

Hence, we have

$$
\left(A \otimes_{h} A\right) /\left(I \otimes_{h} A+A \otimes_{h} J\right) \cong(A / I) \otimes_{h}(A / J)
$$

isometrically.
For $t \in A \otimes_{h} A$ we define a bounded function

$$
|t|: \operatorname{Prim}(A) \rightarrow \mathbb{R}_{+} \quad \text { by } \quad|t|(P):=\left\|q_{P} \otimes q_{P}(t)\right\|_{h}(P \in \operatorname{Prim}(A))
$$

Recall from [5] that the strong topology $\tau_{s}$ on $\operatorname{Id}(A)$ is the weakest topology that makes all norm functions $J \mapsto\|a+J\|(a \in A)$ continuous on $\operatorname{Id}(A)$.

Lemma 5.3. Let A be a $C^{*}$-algebra with Hausdorff primitive spectrum. For each tensor $t \in A \otimes_{h} A$ the function $|t|$ is continuous on $\operatorname{Prim}(A)$.

Proof. Since $\operatorname{Prim}(A)$ is Hausdorff, by [18, 4.4.5] the functions $P \mapsto\|a+P\|$ $(a \in A)$ are continuous on $\operatorname{Prim}(A)$. Hence, the Jacobson topology and the $\tau_{s}$-topology restricted to $\operatorname{Prim}(A)$ coincide. By [22, Prop. 2] for each $t \in A \otimes_{h} A$ the map

$$
\operatorname{Id}(A) \times \operatorname{Id}(A) \rightarrow \mathbb{R}_{+}, \quad(I, J) \mapsto\left\|t+\left(I \otimes_{h} A+A \otimes_{h} J\right)\right\|=\left\|q_{I} \otimes q_{J}(t)\right\|_{h}
$$

is continuous for the product $\tau_{s}$-topology on $\operatorname{Id}(A) \times \operatorname{Id}(A)$. If $D$ denotes the diagonal of $\operatorname{Prim}(A) \times \operatorname{Prim}(A)$, the map

$$
(P, P) \mapsto\left\|q_{P} \otimes q_{P}(t)\right\|_{h}=|t|(P)
$$

is continuous on $D$, and so the map $|t|$ is continuous on $\operatorname{Prim}(A)$.

REMARK 5.4. Let $A$ be a $C^{*}$-algebra. It is easy to check that for all $J \in \operatorname{Id}(A)$ the following diagram

$$
\begin{array}{rrr} 
& A \otimes_{h} A & \xrightarrow{\theta_{A}} \\
\begin{array}{ll} 
& \operatorname{ICB}(A) \\
q_{J} \otimes q_{J} \downarrow & \\
(A / J) \otimes_{h}(A / J) & \xrightarrow{\theta_{A / J}} \operatorname{ICB}(A / J)
\end{array} \\
Q_{J} \downarrow
\end{array}
$$

commutes, where $Q_{J}$ denotes the induced map $Q_{J}: \operatorname{ICB}(A) \rightarrow \operatorname{ICB}(A / J)$,

$$
\begin{equation*}
Q_{J}(T)\left(q_{J}(x)\right):=q_{J}(T(x)), \text { for all } T \in \operatorname{ICB}(A) \text { and } x \in A \tag{5.1}
\end{equation*}
$$

Hence, if $\delta \in \operatorname{Der}(A) \cap \operatorname{Im} \theta_{A}$ and $t \in A \otimes_{h} A$ such that $\delta=\theta_{A}(t)$, we have

$$
\begin{equation*}
\delta_{J}=Q_{J}\left(\theta_{A}(t)\right)=\theta_{A / J}\left(q_{J} \otimes q_{J}(t)\right) \tag{5.2}
\end{equation*}
$$

REMARK 5.5. Let $A$ be a $C^{*}$-algebra and let $\delta \in \operatorname{Der}(A) \cap \operatorname{Im} \theta_{A}$, with $\delta=\theta_{A}(t)$, for some tensor $t \in A \otimes_{h} A$. If we embed $A$ into its von Neumann envelope $A^{* *}$, then by [3, 4.2.3] $\delta$ can be extended (by ultraweak continuity) to the derivation $\delta^{* *}$ on $A^{* *}$. It follows that $\delta^{* *}=\theta_{A^{* *}}(t)$ (where $A \otimes_{h} A \subseteq A^{* *} \otimes_{h} A^{* *}$, by the injectivity of the Haagerup tensor product), and hence $\tilde{\delta}=\left.\delta^{* *}\right|_{\tilde{A}}=\theta_{\tilde{A}}(t)$, where $\tilde{\delta}$ denotes the (unique) extension of $\delta$ to the derivation on the minimal unitization $\tilde{A}$ of $A$.

THEOREM 5.6. Let A be a $C^{*}$-algebra with Hausdorff primitive spectrum. Every derivation $\delta \in \operatorname{Im} \theta_{A}$ is smooth and hence inner in $M(A)$. Moreover, if A central, then every derivation $\delta \in \operatorname{Im} \theta_{A}$ is inner in $A$.

Proof. Let $t \in A \otimes_{h} A$ be a tensor such that $\delta=\theta(t)$, and let $P \in \operatorname{Prim}(A)$. By (5.2) we have $\delta_{P}=\theta_{A / P}\left(q_{P} \otimes q_{P}(t)\right)$. Since $A / P$ is primitive (simple in fact, since $\operatorname{Prim}(A)$ is Hausdorff), $\theta_{A / P}$ is an isometry, and hence

$$
|\delta|(P)=\left\|\delta_{P}\right\|=\left\|\delta_{P}\right\|_{c b}=\left\|\theta_{A / P}\left(q_{P} \otimes q_{P}(t)\right)\right\|_{c b}=\left\|q_{P} \otimes q_{P}(t)\right\|_{h}=|t|(P)
$$

Since $P \in \operatorname{Prim}(A)$ was arbitrary, Lemma 5.3 implies that $|\delta|=|t|$ is a continuous function on $\operatorname{Prim}(A)$, and hence, $\delta$ is smooth. By [1, 2.4] (or [3, 4.2.7]) there exists an element $b \in M(A)$ such that $\delta=\delta_{b}$.

Now suppose that $A$ is central, and let $\tilde{\delta}$ be the (unique) extension of $\delta$ to the derivation on $\tilde{A}$. By Remark 5.5 we have $\theta_{\tilde{A}}(t)=\tilde{\delta}$. Since $\tilde{A}$ is also central (Proposition 3.12), by Remark 3.11 $\operatorname{Prim}(\tilde{A})$ is Hausdorff. Hence, by the first part of the proof, there exists $b \in \tilde{A}$ which implements $\tilde{\delta}$. If we choose $\alpha \in \mathbb{C}$ such that $a:=b-\alpha 1 \in A$, then obviously $a$ also implements $\tilde{\delta}$. It follows that $\delta=\left.\tilde{\delta}\right|_{A}$ is inner in $A$.

Question 5.7. Can one always (without the assumption of quasicentrality) conclude that $\operatorname{Der}(A) \cap \operatorname{Im} \theta_{A} \subseteq \operatorname{Inn}(A)$, when $\operatorname{Prim}(A)$ is Hausdorff?

Corollary 5.8. Let A be a $C^{*}$-algebra.
(i) If $A$ is central then each inner derivation on $A$ is smooth.
(ii) If each inner derivation on $A$ is smooth then $\operatorname{Prim}(A)$ is Hasudorff.

Hence, a quasicentral $C^{*}$-algebra $A$ is central if and only if each inner derivation on A is smooth.

Proof. (i). Since $A$ is central, by Lemma $3.3 \operatorname{Inn}(A) \subseteq \operatorname{Im} \theta_{A}$, so by Theorem 5.6 each inner derivation on $A$ is smooth.
(ii). Let $a \in A_{h}$. Since $\delta_{a}$ is smooth, by [1, 2.10] the function $P \mapsto \|(a+z)+$ $P^{\sim} \|$ is continuous on $\operatorname{Prim}(A)$, for each $z \in Z(M(A))_{h}$, where $P^{\sim}$ (for $P \in \operatorname{Prim}(A)$ ) denotes the unique primitive ideal of $M(A)$ such that $A \cap P^{\sim}=P$. Hence, for $z=0$, the function $P \mapsto\left\|a+P^{\sim}\right\|=\|a+P\|$ is continuous on $\operatorname{Prim}(A)$, and since $a \in A_{h}$ was arbitrary, by [18, 4.4.5] $\operatorname{Prim}(A)$ is Hausdorff.

The result of Corollary 5.8 is not true in general for non-central $C^{*}$-algebras, even if $\operatorname{Prim}(A)$ is Hausdorff and every primitive quotient of $A$ is unital.

Example 5.9. Let $A$ be a $C^{*}$-algebra consisting of all continuous functions $a$ : $[0,1] \rightarrow \mathbf{M}_{2}(\mathbb{C})$ such that

$$
a(1)=\left(\begin{array}{cc}
\lambda(a) & 0 \\
0 & 0
\end{array}\right), \quad \text { for some } \lambda(a) \in \mathbb{C}
$$

It is easy to check that every irreducible representation of $A$ is equivalent to some representation $\pi_{t}(t \in[0,1])$, where $\pi_{t}: a \mapsto a(t)$, for $t \in[0,1)$, and $\pi_{1}: a \mapsto \lambda(a)$, and that the map $t \mapsto P_{t}:=\operatorname{ker} \pi_{t}$ is a homeomorphism from $[0,1]$ onto $\operatorname{Prim}(A)$. Since

$$
Z(A)=\left\{\left(\begin{array}{ll}
f & 0 \\
0 & f
\end{array}\right): f \in C_{0}([0,1))\right\} \subseteq P_{1}
$$

$A$ is not quasicentral. Let $a$ be an element of $A$ such that

$$
a(t)=\left(\begin{array}{ll}
1 & 0 \\
0 & 0
\end{array}\right), \text { for all } t \in[0,1]
$$

and let $\delta:=\delta_{a}$. By Stampfli's formula (2.5) we have

$$
\left\|\delta_{P_{t}}\right\|=2 d\left(a+P_{t}, \mathbb{C}\right)=\left\{\begin{array}{l}
1, \text { if } 0 \leqslant t<1 \\
0, \text { if } t=1
\end{array}\right.
$$

and hence, $\delta$ is not smooth.

## 6. An example of a $C^{*}$-algebra with outer elementary derivations

In this section we shall give an example of a unital $C^{*}$-algebra $A$ which has an outer elementary derivation (that is, an outer derivation $\delta \in \mathrm{E}(A)$ ). For this $C^{*}$-algebra $A$ the space $\operatorname{Inn}(A)$ is not closed in the space $\operatorname{Der}(A)$. By [23, 4.6] this happens if and only if $\operatorname{Orc}(A)=\infty$, where $\operatorname{Orc}(A)$ is a constant arising from a certain graph structure on $\operatorname{Prim}(A)$ which is defined as follows.

We say that two primitive ideals $P, Q \in \operatorname{Prim}(A)$ are adjacent (and write $P \sim Q$ ) if $P$ and $Q$ cannot be separated by disjoint open subsets of $\operatorname{Prim}(A)$. A path of length $n$ from $P$ to $Q$ is a sequence of points $P=P_{0}, P_{1}, \ldots, P_{n}=Q$ such that $P_{i-1} \sim P_{i}$, for all $1 \leqslant i \leqslant n$. The distance $d(P, Q)$ from $P$ to $Q$ is defined as follows:
— If $P=Q, d(P, Q)=d(P, P):=1$,

- If $P \neq Q$ and there exists a path from $P$ to $Q$, then $d(P, Q)$ is equal to the minimal length of a path from $P$ to $Q$.
- If there is no path from $P$ to $Q, d(P, Q):=\infty$.

The connecting order $\operatorname{Orc}(A)$ of $A$ is defined by

$$
\operatorname{Orc}(A):=\sup \{d(P, Q): P, Q \in \operatorname{Prim}(A) \text { such that } d(P, Q)<\infty\}
$$

Note that $\operatorname{Orc}(A)=1$ if $\operatorname{Prim}(A)$ is Hausdorff, but that the converse does not hold in general (as noted in [22], $\operatorname{Orc}(A)=1$ if and only if every Glimm ideal of $A$ is 2 -primal).

We shall also use the following notation. Let $B$ be a unital $C^{*}$-algebra and let $A \subseteq B$ be a $C^{*}$-subalgebra of $B$. An elementary operator on $B$ with the coefficients in $A$ is a map $T: B \rightarrow B$ which can be expressed in the form

$$
T=\sum_{k=1}^{d} a_{k} \odot b_{k}, \quad \text { for some } a_{k}, b_{k} \in A(1 \leqslant k \leqslant d)
$$

where

$$
\left(\sum_{k=1}^{d} a_{k} \odot b_{k}\right)(x):=\theta_{B}\left(\sum_{k=1}^{d} a_{k} \otimes b_{k}\right)(x)=\sum_{k=1}^{d} a_{k} x b_{k} \quad(x \in B)
$$

The space of all elementary operators on $B$ with the coefficients in $A$ is denoted by $\mathrm{E}_{A}(B)$. If $A=B$ then (as usual) we write $\mathrm{E}(B)$ for $\mathrm{E}_{B}(B)$; the set of all elementary operators on $B$. We also denote by $\mathrm{E}(B \rightarrow A)$ the subspace of all $T \in \mathrm{E}(B)$ such that $T(B) \subseteq A$.

EXAMPLE 6.1. Let $\tilde{X}:=[1, \infty]$ be the Alexandroff compactification of the interval $X:=[1, \infty)$, let $B:=C\left(\tilde{X}, \mathrm{M}_{2}(\mathbb{C})\right)$, and let $A$ be a $C^{*}$-subalgebra of $B$ which consists of all $a \in B$ such that

$$
a(n)=\left(\begin{array}{cc}
\lambda_{n}(a) & 0 \\
0 & \lambda_{n+1}(a)
\end{array}\right)(n \in \mathbb{N}) \text { and } a(\infty)=\left(\begin{array}{cc}
\lambda(a) & 0 \\
0 & \lambda(a)
\end{array}\right)
$$

for some convergent sequence $\left(\lambda_{n}(a)\right)$ of complex numbers with $\lim _{n} \lambda_{n}(a)=\lambda(a)$. Then $\operatorname{Orc}(A)=\infty$ and $\mathrm{E}(A)$ is a cb-closed subspace of $\operatorname{ICB}(A)$. Consequently, $A$ has an outer elementary derivation.

This example is just a slightly modified version of the $C^{*}$-algebra $A(\infty)$ in [23, 2.8]. We indicate that the justification of the example will occupy most of this section.

First recall, that a primitive ideal $P \in \operatorname{Prim}(A)$ is said to be separated in $\operatorname{Prim}(A)$ if whenever $Q \in \operatorname{Prim}(A)$ and $P \nsubseteq Q$ then there exist disjoint open neighborhoods of $P$ and $Q$ in $\operatorname{Prim}(A)$. In our example it is easy to check that

$$
\operatorname{Prim}(A)=\left\{P_{t}: t \in X \backslash \mathbb{N}\right\} \cup\left\{Q_{n}: n \in \mathbb{N}\right\} \cup\{Q\}
$$

where $P_{t}(t \in X \backslash \mathbb{N})$ denotes a kernel of $a \mapsto a(t), Q_{n} \quad(n \in \mathbb{N})$ denotes a kernel of $a \mapsto \lambda_{n}(a)$, and $Q$ denotes the kernel of $a \mapsto \lambda(a)$. Also note that the points $P_{t}$ $(t \in X \backslash \mathbb{N})$ and $Q$ are separated in $\operatorname{Prim}(A)$, while $Q_{i} \sim Q_{j}$ if and only if $|i-j| \leqslant 1$. It follows that $d\left(Q_{1}, Q_{n+1}\right)=n$, for all $n \in \mathbb{N}$, and hence $\operatorname{Orc}(A)=\infty$. By [23, 4.6] $\operatorname{Inn}(A)$ is not closed in $\operatorname{Der}(A)$. One can also check this by direct calculations. For example, it is not difficult to see that for each function $f \in C_{0}(X)$ such that the series $\sum_{n=1}^{\infty} f(n)$ does not converge, the element

$$
b=\left(\begin{array}{ll}
f & 0 \\
0 & 0
\end{array}\right) \in B
$$

derives $A$ (that is $b x-x b \in A$, for all $x \in A$ ) and the induced derivation (which is obviously not inner in $A$ ) is in the closure of $\operatorname{Inn}(A)$.

To prove that $\mathrm{E}(A)$ is closed in $\operatorname{ICB}(A)$ we shall first need some additional technical results which will be stated in a more general setting.

Let $A$ be a $C^{*}$-algebra. Recall that $A$ is called $n$-homogeneous $(n \in \mathbb{N})$ if $\operatorname{dim} \pi=$ $n$, for all $[\pi] \in \hat{A}$. Then by $[14,3.2] \Delta:=\operatorname{Prim}(A)$ is a (locally compact) Hausdorff space and $A$ is isomorphic to the $C^{*}$-algebra $\Gamma_{0}(E)$ of all continuous sections vanishing at infinity of a locally trivial $C^{*}$-bundle $E$ over $\Delta$ with fibres isomorphic to $\mathrm{M}_{n}(\mathbb{C})$. If the base space $\Delta$ of $E$ admits a finite open covering $\left\{U_{j}\right\}$ such that each $\left.E\right|_{U_{j}}$ is trivial (as a $C^{*}$-bundle) we say that $E$ (and hence $A$ ) is of finite type.

If

$$
\sup \{\operatorname{dim} \pi:[\pi] \in \hat{A}\}=n
$$

then we say that $A$ is $n$-subhomogeneous. In this case

$$
J:=\bigcap\{\operatorname{ker} \pi:[\pi] \in \hat{A} \text { such that } \operatorname{dim} \pi<n\}
$$

is called $n$-homogeneous ideal of $A$, and is the largest ideal of $A$ which is $n$-homogeneous, as a $C^{*}$-algebra.

REMARK 6.2. If $A$ is $n$-subhomogeneous $C^{*}$-algebra, note that for each operator $T \in \operatorname{Im} \theta_{A}$ we have

$$
\|T\|_{c b} \leqslant n\|T\|
$$

Indeed, if for $J \in \operatorname{Id}(A)$ we put $T_{J}:=Q_{J}(T)$ (where $Q_{J}$ is the map from (5.1)), then this can be easily seen by using the formulas

$$
\|T\|=\sup \left\{\left\|T_{P}\right\|: P \in \operatorname{Prim}(A)\right\} \quad \text { and } \quad\|T\|_{c b}=\sup \left\{\left\|T_{P}\right\|_{c b}: P \in \operatorname{Prim}(A)\right\}
$$

(see [3, 5.3.12]) and noting that each operator $S: \mathrm{M}_{m}(\mathbb{C}) \rightarrow \mathrm{M}_{m}(\mathbb{C})$ is completely bounded (elementary in fact) with $\|S\|_{c b} \leqslant m\|S\|$ (see [17, Exercise 3.11]). Hence, if $A$ is subhomogeneous, we do not have to specify which norm do we consider when speaking about closures of $\operatorname{Im} \theta_{A}$ or $\mathrm{E}(A)$.

Lemma 6.3. Let $B$ be a unital $n$-homogeneous $C^{*}$-algebra and let $J \in \operatorname{Id}(B)$. Then $\mathrm{E}_{J}(B)=\mathrm{E}(B \rightarrow J)$. In particular, $\mathrm{E}_{J}(B)$ is a closed subspace of $\mathrm{E}(B)$.

Proof. Let $E$ be a locally trivial $C^{*}$-bundle $E$ over $\Delta:=\operatorname{Prim}(B)$ (which is compact since $B$ is unital) whose fibres are isomorphic to $\mathrm{M}_{n}(\mathbb{C})$ such that $B=\Gamma(E)$ (we identify $B$ with $\Gamma(E)$ via the canonical isomorphism). By compactness of $\Delta$ and local triviality of $E$, there exists a finite open cover $\left\{U_{j}\right\}_{1 \leqslant j \leqslant m}$ of $\Delta$ such that each $\left.E\right|_{\overline{U_{j}}}$ is trivial. Using a finite partition of unity (subordinated to the cover $\left\{U_{j}\right\}_{1 \leqslant j \leqslant m}$ ) one can reduce the proof to the situation when $m=1$, so we may assume $E$ is trivial. Then $B=C\left(\Delta, \mathrm{M}_{n}(\mathbb{C})\right)$, and since $J$ is an ideal of $B$, there is a closed subset $Y$ of $\Delta$ such that

$$
J=\left\{a \in B:\left.a\right|_{Y}=0\right\} .
$$

Let $\left(E_{i, j}\right)_{1 \leqslant i, j \leqslant n}$ denote the standard matrix units of $\mathrm{M}_{n}(\mathbb{C})$ considered as constant elements of $B=C\left(\Delta, \mathrm{M}_{n}(\mathbb{C})\right)$, and let $T \in \mathrm{E}(B \rightarrow J)$. Then $T$ can be written in the form

$$
\begin{equation*}
T=\sum_{i, j, p, q=1}^{n} f_{i, j, p, q} E_{i, j} \odot E_{p, q} \tag{6.1}
\end{equation*}
$$

for some functions $f_{i, j, p, q} \in C(\Delta) \cong Z(B)$. Let $1 \leqslant r, s \leqslant n$ be the fixed numbers. Since $T(B) \subseteq J$, we have

$$
T\left(E_{r, s}\right)=\sum_{i, j, p, q=1}^{n} f_{i, j, p, q} E_{i, j} E_{r, s} E_{p, q}=\sum_{i, q=1}^{n} f_{i, r, s, q} E_{i, q} \in J .
$$

Thus, $\left.f_{i, r, s, q}\right|_{Y}=0$, for all $i, q=1, \ldots, n$. Since $r, s$ were arbitrary, we have

$$
\left.f_{i, j, p, q}\right|_{Y}=0, \quad \text { for all } 1 \leqslant i, j, p, q \leqslant n
$$

Note that every function $f \in C(\Delta)$ with the property $\left.f\right|_{Y}=0$ can be factorized in the form $f=g h$, where $g, h \in C(\Delta)$ such that $\left.g\right|_{Y}=0$ and $\left.h\right|_{Y}=0$ (for example, put $g:=\sqrt{|f|}$ i $h:=f / \sqrt{|f|}$ ). If we apply this factorization to the functions $f_{i, j, p, q}$,

$$
f_{i, j, p, q}=g_{i, j, p, q} \cdot h_{i, j, p, q}
$$

then it follows from (6.1) that

$$
T=\sum_{i, j, p, q=1}^{n} f_{i, j, p, q} E_{i, j} \odot E_{p, q}=\sum_{i, j, p, q=1}^{n} g_{i, j, p, q} E_{i, j} \odot h_{i, j, p, q} E_{p, q}
$$

Thus $T \in \mathrm{E}_{J}(B)$.

REmARK 6.4. Suppose that

$$
0 \longrightarrow X \longrightarrow Y \xrightarrow{q} Z \longrightarrow 0
$$

is an exact sequence of normed spaces, where $q$ is a bounded linear map. If $q$ is also open, note that $Y$ is a Banach space if and only if $X$ and $Z$ are Banach spaces. Also note that if $\dot{Y} \subseteq Y$ and $\dot{Z} \subseteq Z$ are (not necessarily closed) subspaces such that $q(\dot{Y})=\dot{Z}$ and which fit into the exact sequence

$$
0 \longrightarrow X \longrightarrow \dot{Y} \xrightarrow{\dot{q}} \dot{Z} \longrightarrow 0
$$

where $\dot{q}:=\left.q\right|_{\dot{Y}}$ (and hence $\dot{Y}=\dot{q}^{-1}(\dot{Z})=q^{-1}(\dot{Z})$ ), then $\dot{q}$ is open whenever $q$ is open.
Lemma 6.5. Suppose that $A$ is a unital $n$-subhomogeneous $C^{*}$-algebra with $n$ homogeneous ideal $J$ which is of finite type. If $B$ is any unital $n$-homogeneous $C^{*}$ algebra which contains $A$ and such that $J$ is the essential ideal of $B$, then $\mathrm{E}(A)$ is closed subspace of $\operatorname{ICB}(A)$ if and only if $\mathrm{E}_{A / J}(B / J)$ is a closed subspace of $\operatorname{ICB}(B / J)$.

Proof. First note that $J$ is also essential in $A$. Also note that such $B$ exists, since by [16, 3.3] $M(J)$ is $n$-homogeneous, and $A \subseteq M(J)$, since $J$ is essential in $A$. By Kaplansky's density theorem the restriction map $\left.T \mapsto T\right|_{A}$ is an isometric isomorphism from $\mathrm{E}_{A}(B)$ onto $\mathrm{E}(A)$. Hence, we may identify $\mathrm{E}(A)$ with $\mathrm{E}_{A}(B)$. Let $q_{J}: B \rightarrow B / J$ be a quotient map, and let $\dot{Q}_{J}$ be the restriction of the induced contraction $Q_{J}$ to $\mathrm{E}(B)$ (see (5.1)). Obviously $\dot{Q}_{J}(\mathrm{E}(B))=\mathrm{E}(B / J)$ and the kernel of $\dot{Q}_{J}$ is the set $\mathrm{E}(B \rightarrow J)$, which can be identified with the set $\mathrm{E}_{J}(B)$, by Lemma 6.3. Since $B$ and $B / J$ are unital homogeneous $C^{*}$-algebras, by $[16,1.1]$ we have equalities $\operatorname{ICB}(B)=\mathrm{E}(B)$ and $\operatorname{ICB}(B / J)=\mathrm{E}(B / J)$. Thus $\mathrm{E}(B)$ and $\mathrm{E}(B / J)$ are Banach spaces, and by the open mapping theorem, $\dot{Q}_{J}$ is an open map. Since $\dot{Q}_{J}\left(\mathrm{E}_{A}(B)\right)=\mathrm{E}_{A / J}(B / J)$, note that the exact sequence

$$
0 \longrightarrow \mathrm{E}_{J}(B) \longrightarrow \mathrm{E}(B) \xrightarrow{\dot{Q}_{J}} \mathrm{E}(B / J) \longrightarrow 0
$$

of Banach spaces induces the exact sequence of normed spaces

$$
0 \longrightarrow \mathrm{E}_{J}(B) \longrightarrow \mathrm{E}_{A}(B) \xrightarrow{\ddot{\partial}_{J}} \mathrm{E}_{A / J}(B / J) \longrightarrow 0
$$

where $\ddot{Q}_{J}$ denotes a restriction of $\dot{Q}_{J}$ to the set $\mathrm{E}_{A}(B)$, since $\operatorname{ker} \ddot{Q}_{J}=\operatorname{ker} \dot{Q}_{J}=\mathrm{E}_{J}(B)$. By Remark 6.4, $\ddot{Q}_{J}$ is also an open map, and since $\mathrm{E}_{J}(B)$ is a Banach space (Lemma $6.3), \mathrm{E}_{A}(B)$ is a Banach space if and only if $\mathrm{E}_{A / J}(B / J)$ is a Banach space.

Now we prove the second claim of the example 6.1.
Lemma 6.6. Let $A$ and $B$ be the $C^{*}$-algebras from the Example 6.1. Then $\mathrm{E}(A)$ is a closed subspace of $\operatorname{ICB}(A)$.

Proof. Let

$$
J:=\{a \in A: a(n)=0, \text { for all } n \in \mathbb{N}\}
$$

be the 2 -homogeneous (Glimm) ideal of $A$. Then $J$ is an essential ideal of $A$ and $B$, and it follows from Lemma 6.5 that it is sufficient to show that $\mathrm{E}_{A / J}(B / J)$ is a closed subspace of $\operatorname{ICB}(B / J)$ which is equal to $\mathrm{E}(B / J)$, by $[16,1.1]$. Let

$$
\dot{B}:=C\left(\tilde{\mathbb{N}}, \mathrm{M}_{2}(\mathbb{C})\right) \quad \text { and } \quad \dot{A}:=\left\{\left(\begin{array}{ll}
f & 0 \\
0 & \tilde{f}
\end{array}\right): f \in C(\tilde{\mathbb{N}})\right\}
$$

where $\tilde{\mathbb{N}}:=\mathbb{N} \cup\{\infty\}$ denotes the Alexandroff compactifcation of $\mathbb{N}$, and for $f \in C(\tilde{\mathbb{N}})$, $\tilde{f}$ is a function defined by $\tilde{f}(n):=f(n+1)(n \in \mathbb{N})$. Obviously $B / J \cong \dot{B}$ and $A / J \cong \dot{A}$, and in the following, we shall identify this $C^{*}$-algebras. If $\left(E_{i, j}\right)_{1 \leqslant i, j \leqslant 2}$ denote the standard matrix units of $\mathrm{M}_{2}(\mathbb{C})$ considered as constant elements of $\dot{B}$, we claim that the set $\mathrm{E}_{\dot{A}}(\dot{B})$ can be identified with the set of all operators $T \in \mathrm{E}(\dot{B})$ which can be written in the form

$$
\begin{equation*}
T=f E_{1,1} \odot E_{1,1}+g E_{1,1} \odot E_{2,2}+h E_{2,2} \odot E_{1,1}+\tilde{f} E_{2,2} \odot E_{2,2} \tag{6.2}
\end{equation*}
$$

where $f, g, h \in C(\tilde{\mathbb{N}})$ are functions such that

$$
L(T):=f(\infty)=g(\infty)=h(\infty)
$$

One can easily show that every $T \in \mathrm{E}_{\dot{A}}(\dot{B})$ can be written in the form (6.2). Conversely, if $T \in \mathrm{E}(\dot{B})$ is of the form (6.2), then

$$
\begin{aligned}
T= & (f-L(T)) E_{1,1} \odot E_{1,1}+(g-L(T)) E_{1,1} \odot E_{2,2} \\
& +(h-L(T)) E_{2,2} \odot E_{1,1}+(\tilde{f}-L(T)) E_{2,2} \odot E_{2,2}+L(T) \mathrm{Id}
\end{aligned}
$$

where Id denotes the identity map on $\dot{B}$. Hence, to prove that $T \in \mathrm{E}_{\dot{A}}(\dot{B})$, it is sufficient to prove that for arbitrary functions $f, g, h \in C_{0}(\mathbb{N})$ all operators $T_{1}, T_{2}$ and $T_{3}$ are the elements of $\mathrm{E}_{\dot{A}}(\dot{B})$, where

$$
T_{1}:=f E_{1,1} \odot E_{1,1}+\tilde{f} E_{2,2} \odot E_{2,2}, \quad T_{2}:=g E_{1,1} \odot E_{2,2} \quad \text { and } \quad T_{3}:=h E_{2,2} \odot E_{1,1}
$$

Claim 1. $T_{1}$ can be written in the form

$$
T_{1}=a_{1} \odot b_{1}+a_{2} \odot b_{2}, \quad \text { for some } a_{i}, b_{i} \in \dot{A}
$$

To prove this, by looking at the entries of the corresponding decomposition of $T_{1}$, it is sufficient to find two sequences of vectors $\left(\vec{v}_{n}\right)$ and $\left(\vec{w}_{n}\right)$ in $\mathbb{C}^{2}$ such that $\lim _{n} \vec{v}_{n}=\lim _{n} \vec{w}_{n}=(0,0)$, and

$$
\begin{equation*}
\vec{v}_{n} \cdot \vec{w}_{n}^{*}=f(n), \quad \vec{v}_{n} \cdot \vec{w}_{n+1}^{*}=\vec{v}_{n+1} \cdot \vec{w}_{n}^{*}=0, \quad \text { for all } n \in \mathbb{N} \tag{6.3}
\end{equation*}
$$

where $\cdot$ denotes a standard inner product of $\mathbb{C}^{2}$, and for $\vec{v}=(\alpha, \beta) \in \mathbb{C}^{2}, \vec{v}^{*}:=(\bar{\alpha}, \bar{\beta})$. Let $\varphi, \psi \in C_{0}(\mathbb{N})$ be any functions such that $f=\varphi \psi$. Then we can achieve (6.3) by putting

$$
\vec{v}_{n}=([n+1] \varphi(n),[n] \varphi(n)) \quad \text { and } \quad \vec{w}_{n}=([n+1] \psi(n),[n] \psi(n))(n \in \mathbb{N})
$$

where $[n]=1$ if $n$ is even and $[n]=0$ if $n$ is odd.
Claim 2. $T_{2}$ can be written in the form

$$
T_{2}=a_{1} \odot b_{1}+a_{2} \odot b_{2}+a_{3} \odot b_{3}, \quad \text { for some } a_{i}, b_{i} \in \dot{A}
$$

To prove this, like in the proof of Claim 1, it is sufficient to find two sequences of vectors $\left(\vec{v}_{n}\right)$ and $\left(\vec{w}_{n}\right)$ in $\mathbb{C}^{3}$ such that $\lim _{n} \vec{v}_{n}=\lim _{n} \vec{w}_{n}=(0,0,0)$, and

$$
\begin{equation*}
\vec{v}_{n} \cdot \vec{w}_{n}^{*}=\vec{v}_{n+1} \cdot \vec{w}_{n}^{*}=0, \quad \vec{v}_{n} \cdot \vec{w}_{n+1}^{*}=g(n), \quad \text { for all } n \in \mathbb{N} . \tag{6.4}
\end{equation*}
$$

Let $\varphi, \psi \in C_{0}(\mathbb{N})$ be any functions such that $g=\varphi \psi$. If $\left(\vec{e}_{i}\right)_{1 \leqslant i \leqslant 3}$ denote the canonical basis of $\mathbb{C}^{3}$, we can achieve (6.4) by putting

$$
\vec{v}_{n}=\varphi(n) \vec{e}_{\langle n\rangle} \quad \text { and } \quad \vec{w}_{i}=\psi(n-1) \vec{e}_{\langle n+2\rangle}(n \in \mathbb{N}),
$$

where $\psi(0):=1$, and for $n=3 k+l,\langle n\rangle=l$ if $l=1,2$ and $\langle n\rangle=3$ if $l=0$.
Claim 3. $T_{3}$ can be written in the form

$$
T_{3}=a_{1} \odot b_{1}+a_{2} \odot b_{2}+a_{3} \odot b_{3}, \quad \text { for some } a_{i}, b_{i} \in \dot{A}
$$

This can be proved like Claim 2.
Using (6.2) it is now easy to vertify that $\mathrm{E}_{\dot{A}}(\dot{B})$ is closed in $\operatorname{ICB}(\dot{B})=\mathrm{E}(\dot{B})$.
QUESTION 6.7. Does every unital $C^{*}$-algebra $A$ with $\operatorname{Orc}(A)=\infty$ have an outer elementary derivation, or at least an outer derivation $\delta \in \operatorname{Im} \theta_{A}$ ?

Let $A$ be a separable $C^{*}$-algebra, and let $J \in \operatorname{Id}(A)$. By [18, 8.6.15] we know that each derivation $\dot{\delta} \in \operatorname{Der}(A / J)$ can be lifted to the derivation $\delta \in \operatorname{Der}(A)$. Obviously, each operator $\dot{T} \in \operatorname{Im} \theta_{A / J}$ can also be lifted to an operator $T \in \operatorname{Im} \theta_{A}$. The next example shows that in general we cannot expect that a derivation $\dot{\delta} \in \operatorname{Der}(A / J) \cap \operatorname{Im} \theta_{A / J}$ has a lift to a derivation $\delta \in \operatorname{Der}(A) \cap \operatorname{Im} \theta_{A}$.

Example 6.8. Let $A$ be the $C^{*}$-algebra from the Example 6.1 and choose any faithful unital representation $\pi: A \rightarrow \mathrm{~B}(\mathscr{H})$ on a separable Hilbert space $\mathscr{H}$ such that $\pi(A) \cap \mathrm{K}(\mathscr{H})=\{0\}$, where $\mathrm{K}(\mathscr{H})$ denotes the $C^{*}$-algebra of all compact operators on $\mathscr{H}$. To justify the existence of such $\pi$, we may may first choose a faithful representation $\rho$ of $A$ on a separable Hilbert space $\mathscr{H}_{\rho}$ (such $\rho$ exists since $A$ is separable), and then we may put $\mathscr{H}:=\mathscr{H}_{\rho}^{(\infty)}$ and $\pi:=\rho^{(\infty)}$, where $\rho^{(\infty)}$ denotes the corresponding amplification of $\rho$. Let $B:=\pi(A)+\mathrm{K}(\mathscr{H})$. Obviously $B$ is a unital, separable and primitive $C^{*}$-algebra and hence, by Theorem 4.3, we have $\operatorname{Der}(B) \cap \operatorname{Im} \theta_{B}=\operatorname{Inn}(B)$. On the other hand, since

$$
B / \mathrm{K}(\mathscr{H}) \cong \pi(A) /(\pi(A) \cap \mathrm{K}(\mathscr{H})) \cong \pi(A) \cong A,
$$

by Example 6.1 there exists an outer derivation $\dot{\delta} \in \operatorname{Im} \theta_{B / K(\mathscr{H})}$. It follows that such derivation cannot be lifted to a (necessarily inner) derivation $\delta \in \operatorname{Im} \theta_{B}$.

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